

Cloud Voice by Sanderum

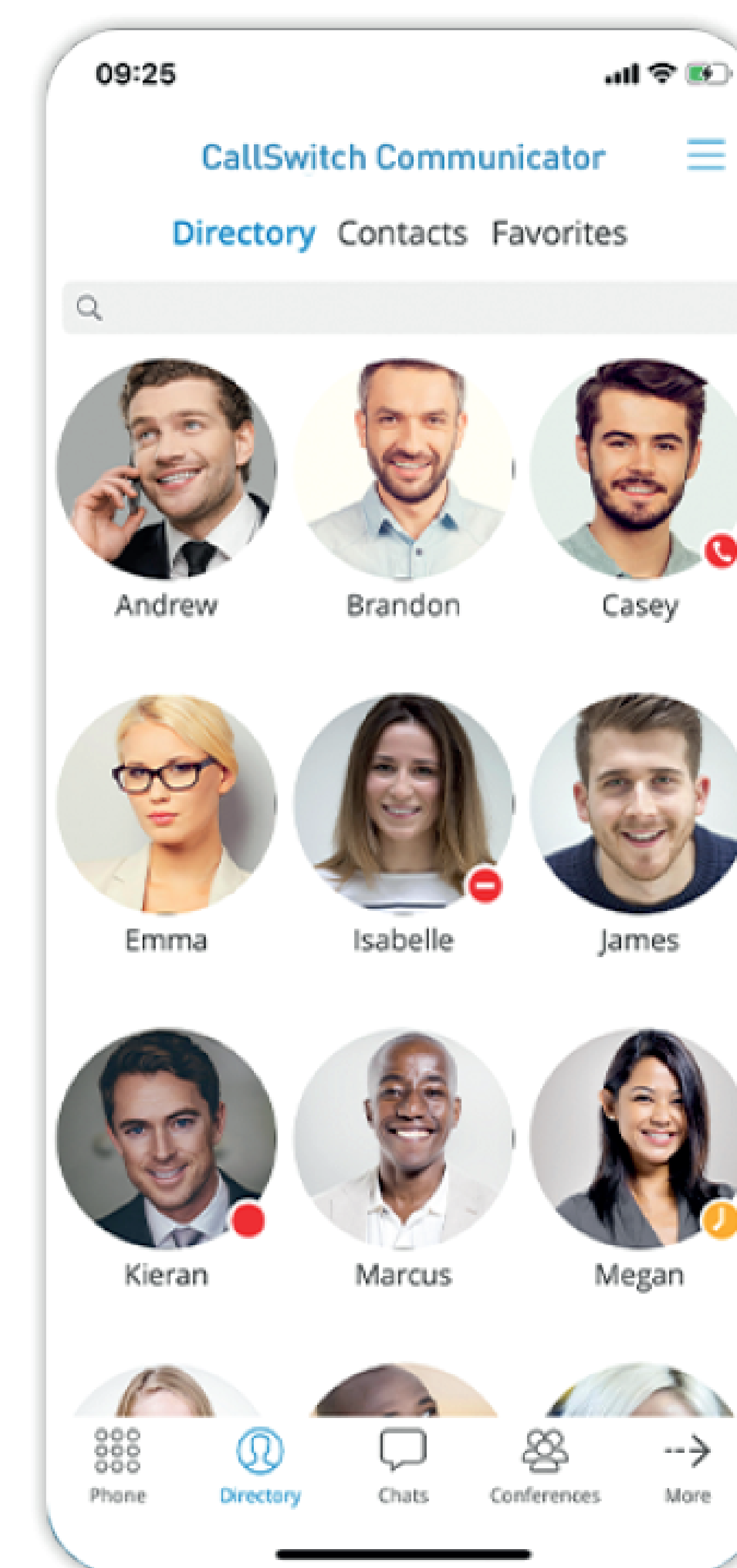
A cloud voice solution for businesses that require powerful functionality, bundled calls and on-site support from our people.

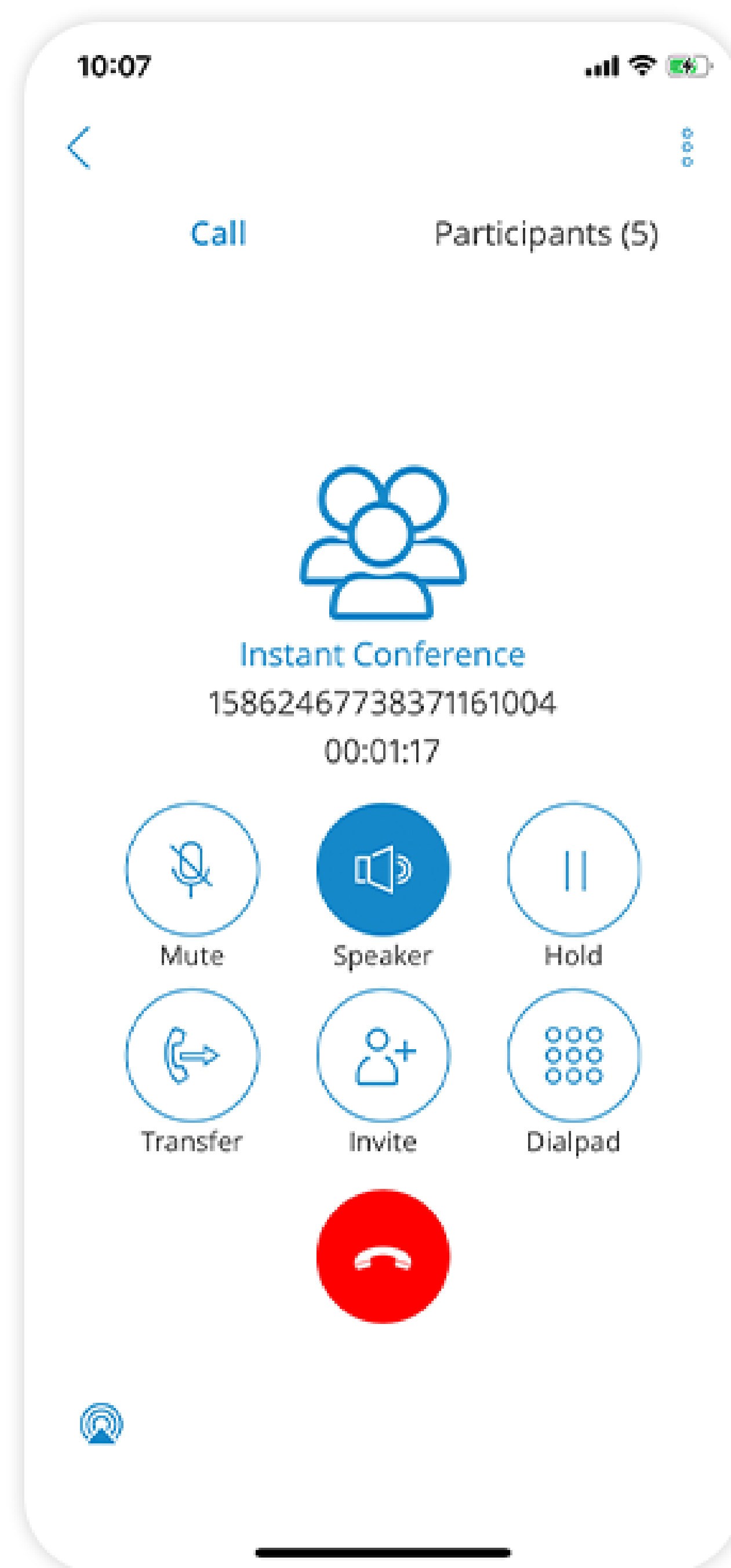


Holler Voice is the leading cloud voice solution for serviced offices and offers a number of unique benefits over alternative options in the marketplace.

By using our in-house voice solution you'll get the benefit of the following available immediately.

- Simple monthly invoicing from Sanderum without installation or connection fees or call charges*
- Flex up and flex down – it's a monthly commitment and you can flex with your business requirements
- Port any existing number in or use our existing number ranges which you can publish immediately
- Telephone answering by us, in your business name, if you require it
- Your company logo on the handset display to raise your profile with colleagues
- If and when you decide to leave our building then we encourage you to take the service with you – we can even still answer your calls
- Competitive pricing and zero commitment beyond your time with us - it's all co-terminus





Holler Voice approach and vision is everything

Our preference is that all clients within our building use our solution so we can integrate with your business and answer calls in your name (if required), announce visitors, deliveries, make important paging calls, and work out-of-hours with our door entry system.

And the following features will add value to your business.....

- Flexible working – work from anywhere on any device
- Smartphone app (iOS/Android) and desktop app (Windows/Mac)
- High-res colour IP phone with WiFi, Bluetooth, HD Voice, gigabit
- Microsoft Teams integration
- CRM integrations (Salesforce, MS Dynamics, HubSpot etc.)
- Centralised and synchronised Contacts & Call History
- Voice recording (FCA and PCI compliance as an option)
- User Portal with Call History and rated call costs
- Voicemail to Email and transcribed voicemails
- Presence & Chat messaging
- Audio/Video Conferencing & Collaboration



More and more businesses are moving away from using mobile phone numbers in business which are often personal numbers meant for friends and family

And now with the mobility options of Holler Voice you can use a mobile device with a business number and achieve the following:

- One number – answer calls anywhere and on any device during the hours you choose
- HD voice quality as opposed to the compressed audio of GSM mobile calls
- No signal quality problems on some networks in any place you choose to work from
- Considerably cheaper international calls and non-geographic numbers (03xx etc.)
- If a member of staff leaves your employment phone numbers stay with the business
- Voice recording on all calls
- Ability to transfer calls, see busy status of colleagues etc. even from your mobile
- Keep your cellular number exclusively for personal use (like having Line 2)



In-house support from the very best people

Perhaps the most compelling reason to use Holler Voice within our building is that the first line support is delivered in-house and any escalated problems are dealt with by a team of real people at Holler Voice. No quality of service issues, updates during office hours, demarcation problems or training issues. We provide it all, and it's fully inclusive.

To find out more or dig deeper in to the technical capabilities please call Holler Voice directly on **0333 241 9832** or email **voice@holler-tech.com**.

“Holler Voice – feet on the ground and head in the Cloud. **If you want to know more just Holler!**”



	Sanderum £21.95	8x8 £33.00	RingCentral £31.99	Gamma Horizon £28.00
Gigabit Hi-Res Colour Handset with WiFi/Bluetooth	✓	✓*	✓*	✓*
On-Site Support & Helpdesk	✓	✗	✗	✗
30-day Rolling Commitment	✓	✗	✗	✗
Local numbers & NGN numbers	✓	✓	✓	✓
Bundled calls (standard UK landline & mobile)	✓	✓	✓	✓
DDI & Extension Billing	✓	✗	✗	✗
Rated calls on Portal	✓	✗	✗	✗
Smartphone app (iOS & Android)	✓	✓	✓	✓
Desktop app (Microsoft Windows & Apple Mac)	✓	✓	✓	✗
Voicemail to Email	✓	✓	✓	✓
Visual Voicemail	✓	✓	✓	✗
Voicemail Transcription	✓	✓	✓	✗
Presence (Busy, DND, Available etc.)	✓	✓	✓	✗
Team messaging	✓	✗	✗	✗
Business SMS	✓	✗	✗	✗
Comprehensive Call management	✓	✗	✗	✗
Call log reports	✓	✓	✓	✓
VoIP Fax (inbound and outbound)	✓	✓	✓	✗
Unlimited audio conferencing minutes	✓	✗	✓	✗
Unlimited video conferencing minutes	✓	✗	✗	✗
Scheduled & Meet Me Conferencing	✓	✓	✓	✗
HD audio and HD video	✓	✓	✓	✗
Multi-level auto attendant	✓	✓	✓	✗
Call recording	✓	✓	✓	✓
FCA/PCI Call recording	✓ (Cost option)	3rd party	3rd party	3rd party
Single Sign-on	✓	✓	✓	✓
Hot desking	✓	✓	✓	✓
Advanced call handling (whisper, barge, more)	✓	✗	✓	✗
Microsoft Teams Direct Routing	✓	✗	✗	✗
Popular CRM Integrations	✓	✓	✓	✓
Operator Console	✓	✗	✗	✗
Mix licence types	✓	✓	✗	✓

Dialled destination	Holler Voice	Vodafone	O2	EE	Three
Out of bundle standard UK call	5p	25p	25p	25p	25p
UK 0870/0845/0345 etc.	8p	25p	25p	25p	25p
USA & Canada	4p	100p	90p	80p	70p
Europe	4p	40p	40p	40p	40p
Middle East	10p	120p	120p	120p	120p

The above table compares the cost of making calls from your GSM mobile operator (Vodafone/O2 etc.) and using Holler Voice, in pence per minute.

On average we are 90% cheaper than using your mobile phone for any call out of bundle plus you get the benefit of being able to transfer the call to a colleague and having it recorded too.

- 1 Gamma's pricing is derived from reseller pricing with the additional modular elements added
- 2 8x8's Pricing is based upon X2 license to provide the necessary features
- 3 RingCentral's pricing is based upon a Premium License to provide the necessary features
- 4. All prices exclude VAT and are correct as of April 2022
- * High-res colour gigabit WiFi/Bluetooth & HD audio handset included